

Evaluation Master Class

(Module 1 of 4)

Aboriginal and Torres Strait Islander Health Care Master Class



Acknowledgement of Country

We would like to acknowledge the traditional owners of the land on which we meet and pay particular respects to the elders past and present, as well as acknowledging the Aboriginal and Torres Strait Islander people in the room.

Housekeeping/Introductions

- Housekeeping
- Facilitators Introduction
- SAHMRI/Wardliparingga
- Attendees introductions

*Lets yarn
about terms*

Overview of the Master Class

- Four modules (chapters)
 - Understanding Evaluation
 - Designing the Evaluation
 - Planning the Evaluation
 - Preparing to Make Use of the Results
- Making use of the Study Guide
- After the Master Class.....

Module One

Understanding Evaluation

Study Guide: Chapters One

What is evaluation?

[Evaluation] means asking good, critical questions about programs to improve programs and help them be accountable for the wise use of resources (2, p. 27)

You say your program works but why should I believe you?



Because I have evidence.



freshspectrum.com

Is there a difference?

freshspectrum.com

I can't tell you
how valuable
your program is



Researcher

I can



Evaluator

What can be evaluated?

Just about anything, including:

- Health programs
- Service delivery
- Health promotion campaigns
- Staff training programs
- Advocacy work

Why conduct an evaluation?

One of the main reasons for conducting an evaluation is to help us identify ways in which a service or program can be improved.

How can I avoid the pitfalls?

There are a number of pitfalls that can affect your ability to undertake and utilise findings from your evaluation

How can I ensure the quality of my evaluation?

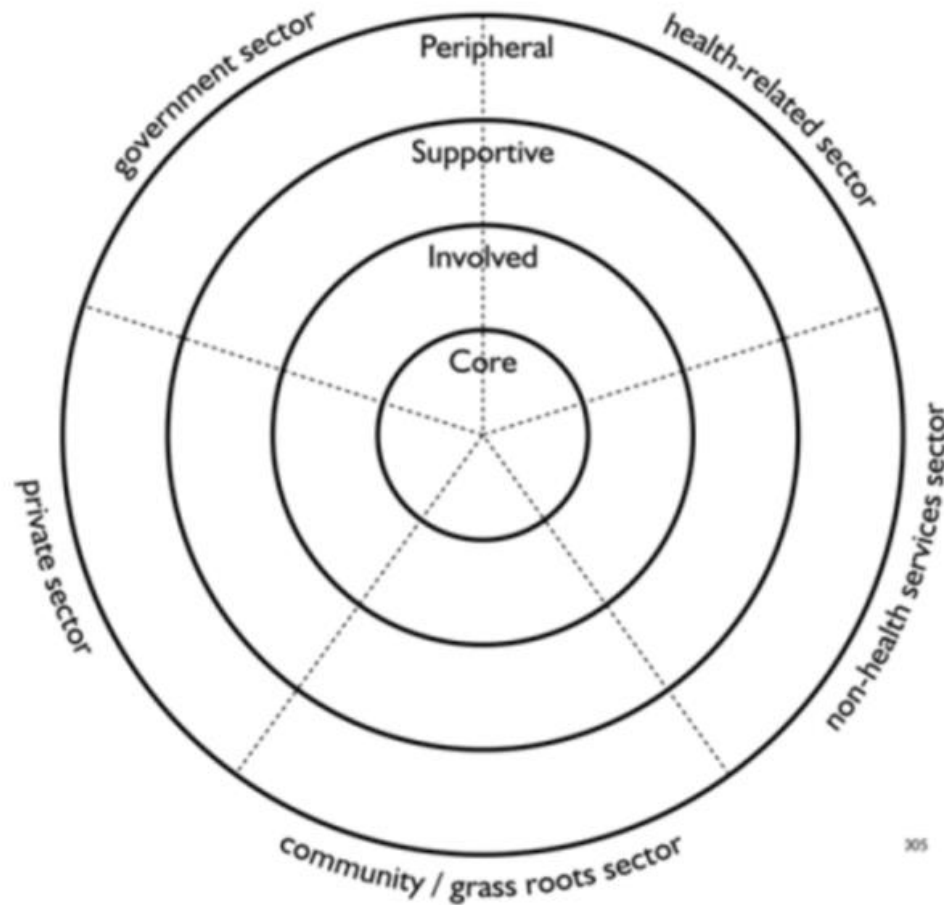
- Utility – does the evaluation serve the needs of the intended users?
- Feasibility – is the evaluation plan realistic?
- Propriety (Ethical) – is the evaluation legal and ethical?
- Accuracy – will the evaluation report provide accurate information?

Who should I involve?

An important key stakeholder group

Fundamental to any evaluation within an Aboriginal and Torres Strait Islander context is the involvement of Aboriginal and Torres Strait Islander peoples who use the service or program being evaluated.

Who are our stakeholders?

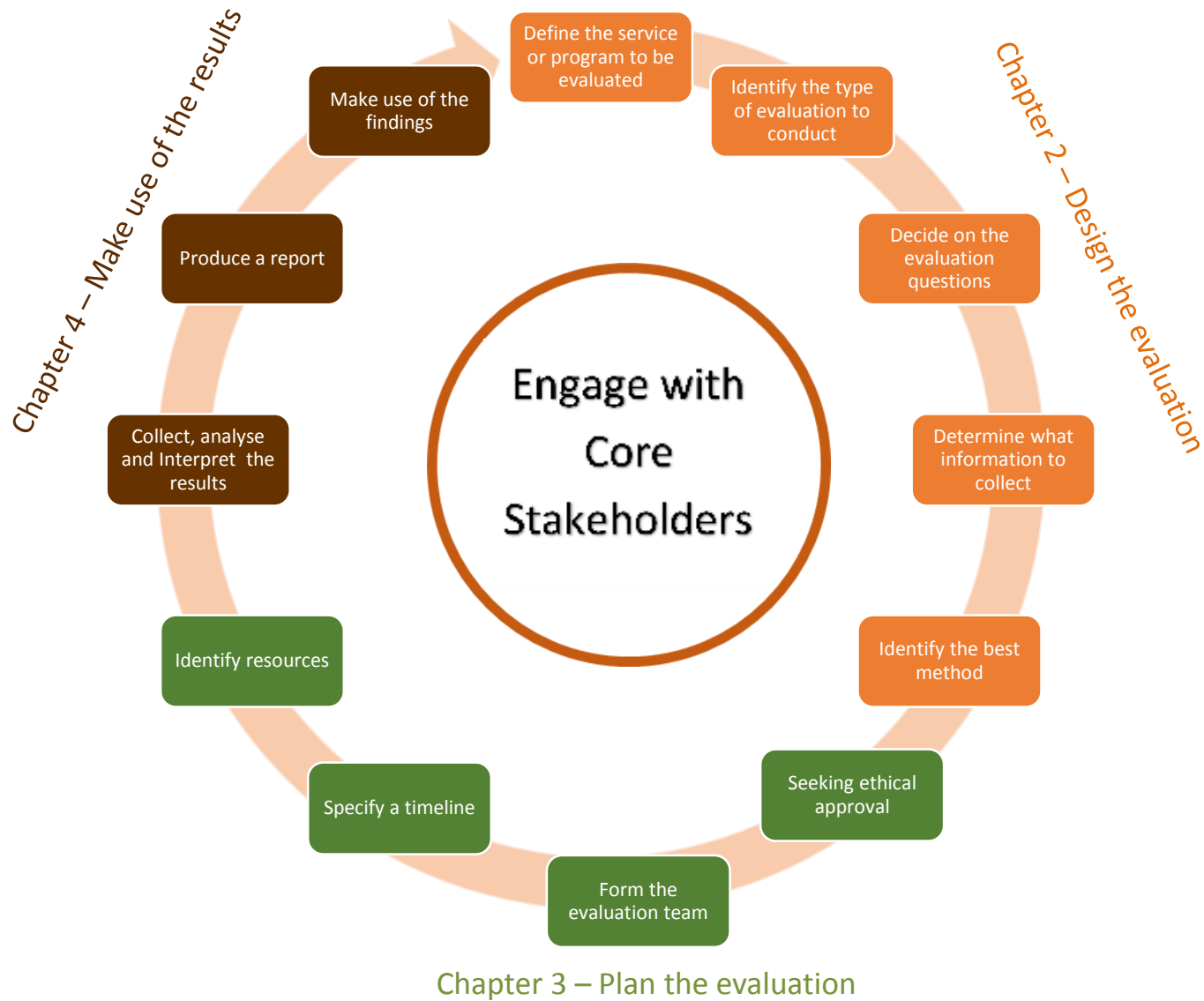


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Key Principles

- Priorities
- Involvement
- Partnership
- Respect
- Communication
- Reciprocity
- Ownership
- Control
- Knowledge Translation





Your evaluation plan.....

As you work through these chapters/modules there is an opportunity to start to develop your Evaluation Plan. Your Evaluation Plan should contain information on how you will conduct the entire evaluation.

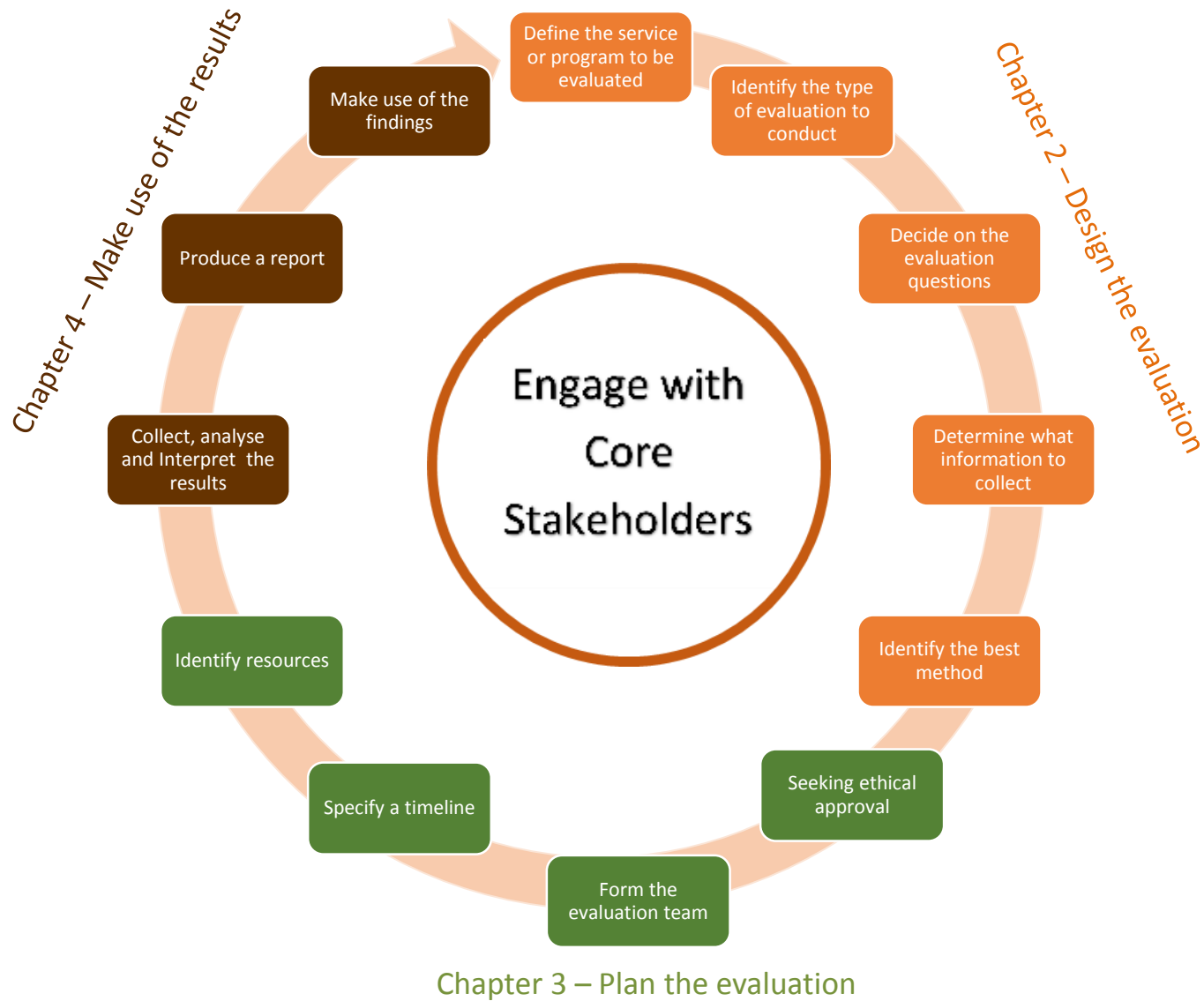


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Lets start planning....

- What part of your service or programs would you like to use as your “Example Evaluation”?
- Who are your stakeholders?
- Who should be included in your “Core Stakeholder Group”?





Key Messages

- Evaluation is a systematic process.
- Just about any part of your health service can be evaluated
- Evaluations can help to improve accountability, knowledge about a program and plan for the future.
- Basing your evaluation on appropriate principles and standards can help to overcome any pitfalls.