



NHMRC

CREATE

The Centre of Research Excellence in Aboriginal Chronic Disease Knowledge Translation and Exchange

CREATE Newsletter

Issue 14, May 2017

Welcome to Issue 14 of the CREATE Newsletter. In this edition, you will find results from our Best Practice Case Studies, information about our Masterclasses, conference presentations and other updates including opportunities for your service to benefit from the work of CREATE.

CREATE OUTCOMES



Building a Body of Evidence

Best Practice Case Studies

Would your service like an opportunity to be involved in a best practice case study? We are inviting ACCHOs to share examples of best practice care in:

- Service delivery
- Sustainable funding
- Health promotion
- Governance
- Workforce
- Accreditation
- Defining outcomes
- Quality improvement
- Aged care services
- Social determinants of health

Each Case Study Site will be provided with a tailored report, evidence briefs and information brochures that could be used to advocate for and promote their work more broadly. If you think your ACCHO may be interested in participating, please email: infocreate@sahmri.com to find out more.

Findings from these case studies will in turn contribute to the development of “A Framework to assist Aboriginal Health Services to develop Best Practice Models of primary healthcare service delivery”.

Below are the key points from best practice case studies in progress or completed.



For more information about CREATE refer to <http://create.joannabriggs.org/> or follow us on twitter [@CREATE_NHMRC](https://twitter.com/CREATE_NHMRC)

Best Practice Case Studies - Underway

A call for Best Practice Case Studies first went out through the CREATE Leadership Group in April 2016. To date the CREATE team has worked with seven ACCHOs across Australia to capture their best practice story. Following are short descriptions from the first five case study sites.

Miwatj Aboriginal Corporation, NT

One of the first organisations to participate in the best practice case studies was Miwatj Health Aboriginal Corporation. Miwatj developed a workforce leadership model that has resulted in benefits to the service, the clients that access the service and the community more broadly. Findings that feature in the Miwatj Case Study Report included why the model was developed, how it was implemented and the key outcomes. These were all recently presented back to staff working in the Nhulunbuy and Elcho Island facilities and the Miwatj board.



(Stephen Harfield waiting for flight to Elcho Island)

Port Lincoln Aboriginal Health Service, SA

Port Lincoln Aboriginal Health Service (PLAHS) offers clients a broad range of high quality initiatives that address the social determinants of health faced by Aboriginal peoples living in and around Port Lincoln. Working closely with partner services, these initiatives form part of PLAHS's commitment to a holistic service that supports cultural, emotional and physical health of individuals, families and communities they serve. To ensure seamless intra and inter services, PLAHS has implemented an integrated multi-disciplinary approach, guided when necessary by case managers. Case managers ensure that clients are supported, wherever possible, to make their own decisions about the type of care they want to receive. The PLAHS Case Study Report focuses the development and management of these initiatives.

Aboriginal Community Care SA

Aboriginal Community Care SA (ACCSA) provides aged care services to older Aboriginal peoples living in metropolitan Adelaide and more recently in the

Anangu Pitjantjatjara Yankunytjatjara (APY) Lands. Their services are designed to promote independence and support the social and emotional wellbeing of older Aboriginal persons. The ACCSA Case Study Report explores the development, implementation and best practice outcomes resulting from their unique service delivery model. In addition, the report looks at the future of their service given recent changes as part of the Aged Care Reforms.



(APY Lands – we finally have mobile reception!!)

Nunyarra Aboriginal Health Service, Whyalla SA

Nunyarra has developed a staff development initiative that not only includes mandatory training such as first aid and occupational health and safety but also continuous quality improvement, cultural awareness, and team building activities. Nunyarra's Case Study Report examines the development of these initiatives as well as the factors that are critical to its success including the consistency of the information provided to staff through this initiative.

Nunkuwarnin Yunti of South Australia, Adelaide SA

The focus of the case study with Nunkuwarnin Yunti (Nunk) has been on accreditation. Nunkuwarnin Yunti has four accreditation standards which they report against:

- overall health service accreditation, Quality Improvement Council (QIC) Health and Community Services Standards,
- Australian General Practice Accreditation Limited,
- RACGP Registrar Training, and
- for its registered training organisation, the Australian Skills Quality Authority Accreditation.

This Case Study Report captured the Nunkuwarnin Yunti accreditation story detailing how accreditation has been implemented and how it supports the delivery of services provided.

Capacity Strengthening

Masterclasses

One of the primary aims of the Masterclasses is to ensure that research contributes to improving healthcare for Aboriginal and Torres Strait Islander peoples.

The Masterclasses informal two-day face-to-face format encourages participants to ask questions specific to their particular needs as well as develop practical skills which can be used within their organisation. All Masterclasses are supported by study guides and links to further electronic resources, and are delivered on site.

The following Masterclasses are currently available:

- Understanding Research
- Undertaking Research
- Evaluation

This year we anticipate the launch of a fourth Training Program entitled “Using Existing Evidence to Improve Your Practice”

If you think your ACCHO may be interested in one of our Masterclasses, please email: infocreate@sahmri.com, phone Ms Karen Laverty on 08 8128 4251 or refer to the link below to find out more information.

http://create.joannabriggs.org/?page_id=1417

Masterclasses held in 2017

So far this year we have held an Understanding and Undertaking Research Master Class at Lakes Entrance in Victoria, an Understanding Research Master Class at Congress in Alice Springs, and an Evaluation Training Session at Aboriginal Health Council of South Australia.

Please register your interest via email or phone Karen Laverty on (08) 8128 4251 if you would like to attend the Understanding Research Masterclass in Adelaide as outlined below:

**UNDERSTANDING RESEARCH
MASTERCLASS - 25th and 26th June
2017, SAHMRI, Level 4 Board room
Adelaide.**

Expressions of Interest are being sought for people to attend an Understanding Research Master Class being held in Adelaide on 25th and 26th June 2017 in the SAHMRI Board Room. Register your interest with Karen Laverty on (08) 8128 4251 or email Karen via the infocreate@sahmri.com. See attached flyer for more information.

Correction: Our last newsletter incorrectly showed the following picture as being the group of people from Institute for Urban Indigenous Health but the photo was taken at an Evaluation Training session with the Victorian Aboriginal Community Controlled Health Organisation (VACCHO). Apologies for the confusion.



Evaluation of Masterclasses

Janet Stajic (see article at end of newsletter) has been undertaking a formal evaluation aimed at assessing the longer-term impact of these Masterclasses.

Since 2005 over 200 staff from Aboriginal Community Controlled Organisations (ACCO) across Australia have participated in at least one masterclass.

All masterclass participants received a survey in August 2016. At the end of the survey respondents were invited to participate in a telephone interview aimed at exploring how they had applied any of the information from the masterclasses. Forty-five responses were received with twenty-one participants agreeing to be interviewed.

Most respondents felt the masterclasses were relevant to their work and had significantly improved their understanding of, and confidence to, actively engage with research. Respondents also identified how learnings were used and the barriers to undertaking research within ACCOs. In addition, improvements that could be made to future masterclasses were suggested.

The principle of control over the research within Aboriginal organisations is a very important one, and the strategy of working with people currently active in ACCOs ensures that the future generation of Aboriginal and Torres Strait Islander researchers are embedded in an environment where translation can be immediate.

Knowledge Translation

Methods – CREATE Critical Appraisal Tool

We are pleased to say that extensive work on a draft critical appraisal tool has been completed. The CREATE Critical Appraisal Tool is a set of eighteen criteria for appraising the quality of research in Australian settings with Aboriginal and Torres Strait Islander research participants through an Aboriginal and Torres Strait Islander lens. The criteria in the tool have been informed by Aboriginal and Torres Strait Islander peoples' unique understanding of methodologies for conducting appropriate, high quality and relevant health research that benefits Aboriginal and Torres Strait Islander peoples.

Over the next few months we will be piloting the CREATE critical appraisal tool to ensure its validity, reliability and feasibility. The pilot will involve senior Aboriginal and Torres Strait Islander researchers from around the country as well as other researchers with specific systematic review expertise. We hope to be able to release the new CREATE critical appraisal tool in mid-2017.

World Congress on Public Health presentations

In April 2017 some of the CREATE team members ventured to Melbourne for the World Congress on Public Health. This international conference is well attended and was a wonderful opportunity for our staff to not only present and share the work that CREATE has undertaken over the past few years but also provided a valuable opportunity to listen to and meet with world leaders and learn about the latest research findings about public health from around the world.

Our involvement at this conference included Stephen Harfield presenting his work on Characteristics of Indigenous Primary Health Care Service Delivery Models, Dr Odette Gibson and Professor Annette Braunack-Mayer presenting on the CREATE Critical Appraisal Tool, Dr Carol Davy and Stephen Harfield presenting on Articulating Best Practice in Aboriginal Community Controlled Health Care and Summer Finlay, a CREATE PhD student, also presenting and being involved in panel discussions.

New Staff

Janet Stajic, Research Officer



Janet joined the Wardliparingga team in May 2014 to work on the Cancer Data and Aboriginal Disparities (CanDAD) project and during this time, helped to complete the Aboriginal Cancer Control Plan 2016-2021. Janet is currently working as a Research Officer on the Centre of Research Excellence in Aboriginal Chronic Disease Knowledge Translation and Exchange (CREATE) project.

Kimberly Taylor, Admin Assistant

Kimberly Taylor joined our team in November 2016 as an Administration Assistant. Kimberly is a Kurna, Narangga woman. She has spent the majority of her life in Adelaide western suburbs, working closely with the community and having strong connections with the Aboriginal community in which she has grown up into. Kimberly will be handling the travelling and meeting arrangements for our team and the CREATE Leadership Group members.



Farewell to Dr Carol Davy



It is with much sadness that we farewell Dr Carol Davy who has been a driving force behind this project. The Chief Investigators would like to thank Carol for her untiring efforts and leadership.

Carol has asked us to pass on her gratitude for all the guidance and advice that has been provided throughout the program. In addition to moving closer to her grandson Carol will take up the position of Health Reform Manager, Northern Territory Primary Health Network so many of you will still see her smiling face around.